

Specific Terms for iubenda Services

1. Scope of iubenda service

The iubenda services offered via Websupport (hereinafter “the Supplier”) consist of access to automated software tools enabling the Customer to generate, publish, and manage legal document and policy templates based on Customer-provided information. The Services are provided on a self-service basis without individual legal consultation. The iubenda Services are provided by the Supplier associated group company, iubenda s.r.l., Via San Raffaele, 1, 20121 Milan (Italy).

These specific terms and conditions (“Specific Terms”) applies to the following iubenda services and solutions (Service(s)):

- iubenda cookie banner solution
- iubenda website accessibility widget (WayWidget)
- iubenda privacy and cookie policy solution
- iubenda terms and conditions generator solutions

These Specific Terms are accepted and shall be read in conjunction with the Suppliers general terms and conditions. These Specific Terms shall prevail in the event of any inconsistency with the Suppliers general terms and conditions.

2. Role of the Supplier

The Supplier acts solely as a reseller, distributor, and billing intermediary for the Services. The technical platform, document generation system, and related infrastructure are provided and operated by iubenda S.r.l., which remains solely responsible for the functioning of the Services.

3. Term and termination

The Customer can choose to purchase the Services on a monthly basis or for a 12-month term running from the date of order. Upon expiration, the Services will automatically renew for successive terms equal in duration

to the current term chosen, unless terminated no later than at the last day before the expiration of the current term.

The Customer may change term, product plan or Services with immediate effect, i.e. before the end of the current Service term. In such cases, any upfront payment received by the Supplier will be credited to future purchases in an amount proportional to the part of the term unused when the changes takes place.

Upon termination of the Services, for any reason, the Supplier will cease providing the Services and delete all data associated with the Customer's account, including logs, documentation, files, and any other related data.

4. No Legal Advice or Representation

The Customer expressly acknowledge that the Services constitute automated compliance tools only and do not amount to legal advice, legal review, or legal representation. The Customer remain solely responsible for determining whether any generated document is appropriate for their activities, jurisdictions, and regulatory obligations.

5. Customer Responsibilities

The Customer must ensure that all information entered into iubenda’s platform is complete, accurate, and kept up to date. The Customer remain solely responsible for the lawful use, publication, and implementation of any documents generated through the Services and for compliance with applicable laws, including but not limited to data-protection and consumer regulations.

6. Service support

Initial Service support will be provided by the Supplier. The Customer can request support through <https://websupport.se/en/support/>. The Customer may also request support directly from iubenda once the Customer have purchased the Service.

governing law and jurisdiction specified in the Suppliers general terms and conditions.

7. Service Availability and Modifications

iubenda reserves the right to modify, update, suspend, or discontinue features or functionalities of the Services at any time. Continued use of the Service after such modifications shall constitute acceptance of the updated service configuration.

8. iubenda Terms

Use of the Services is additionally governed by iubenda's own Terms of Service, available at <https://www.iubenda.com/en/user/tos/legal>. In respect of the Service itself, iubenda's terms shall prevail in the event of any inconsistency with these Specific Terms.

9. Limitation of Liability

To the maximum extent permitted by applicable law, the Services are provided on an "as is" and "as available" basis. Neither the Supplier nor iubenda shall be liable for indirect, incidental, consequential, or economic losses, including loss of business, revenue, or data, arising from or related to use of the Services or any documents generated through the Services.

10. Indemnification

The Customer agree to indemnify, defend, and hold harmless both the Supplier and iubenda from and against any claims, damages, liabilities, costs, or expenses arising from (i) inaccurate information supplied by the Customer, (ii) unlawful use of generated documents, or (iii) breach of applicable law or contractual obligations by the Customer.

11. Suspension and Termination

Access to the Services may be suspended or terminated where the Customer breaches these Specific Terms, the Suppliers general terms and conditions, iubenda's acceptable-use requirements, or any applicable law.

12. Governing Law

These supplemental terms shall be governed by and construed in accordance with the