

## REGISTRY OF PROCESSORS (2020-06-18)

### Register of our data processors

As personal data controller for your personal data as a customer, the following providers may be used as data processors for different scenarios.

Provider	Reason	Data	Country	Legal basis
Afflias Ltd	Domain registration (.INFO, .ME & .MOBI)	Whois-information (ex. name, email, address, phone etc)	IE	Delivery of service according to agreement
Apsis	Newsletters and email information	E-mail address, name and customer number	SE	Delivery of service according to agreement
Ascio	Domain registration	Data required to register, maintain, renew and monitor domain names (except the domain names where WebSupport self acts as registrar: .SE, .NU and .EU)	DK	Delivery of service according to agreement
Atlassian	Product development and intern knowledge	The Jira and Confluence products are used for product development and internal knowledge sharing.	AU	Delivery of service according to agreement
Atomia AB	Customer and billing platform	Information that customers gives with registration to our services (name, email, address, phone etc)) and logging of customers user and IP in our systems.	SE	Delivery of service according to agreement
Binero Group AB	Staffs and systems within our company group	Information that customers gives with registration to our services (name, email, address, phone etc)) and logging of customers user and IP in our systems.	SE	Delivery of service according to agreement
Content Management AG	Sitebuilder provider	Ip-address, e-mail address, customer number.	DE	Delivery of service according to agreement
eBrand Services FBS SA / EuroDNS	Domain registration, premium.	Whois-information (ex. name, email, address, phone etc)	LU	Delivery of service according to agreement
Enom LLC	Domain registration (All TLD – legacy)	Whois-information (ex. name, email, address, phone etc)	US	Delivery of service according to agreement + Privacy Shield
EURid vzw	Domain registration (.EU)	Whois-information (ex. name, email, address, phone etc)	BE	Delivery of service according to agreement
Exponea	Customize sales channels and marketing analytics	Information that customers gives with registration to our services (name, email, address, phone etc)) and logging of customers user and IP in our systems.	US	Delivery of service according to agreement

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Ficora Oy	Domain registration (.FI)	Whois-information (ex. name, email, address, phone etc)	FI	Delivery of service according to agreement
Google GSuite	Customer support and product life cycle management	Customer contact information, Customer billing information, Product configuration information	US	Delivery of service according to agreement
Halon Security AB	Mail filtering and anti-virus scanning	E-mail address, ip-address and scanning of content in email	SE	Delivery of service according to agreement
Internetstiftelsen i Sverige	Domain registration (.SE/.NU)	Whois-information (ex. name, email, address, phone etc)	SE	Delivery of service according to agreement
InterNetX GmbH	Domain registration (All TLD – legacy)	Whois-information (ex. name, email, address, phone etc)	DE	Delivery of service according to agreement
Intrum Justitia AB	Debt collection	Information the customer gives upon registration that is required for invoicing and accounting (name, adress etc)	SE	Delivery of service according to agreement
Iron Mountain Inc.	Backup of thin registry whois data	Whois-information (ex. name, email, address, phone etc)	US	Delivery of service according to agreement + Privacy Shield
Jeeves Information Systems AB	Economy system for bookkeeping and invoicing	Information the customer gives upon registration that is required for invoicing and accounting (name, adress etc)	SE	Delivery of service according to agreement
Joker.com/CSL GmbH	Domain registration (All TLD – legacy)	Whois-information (ex. name, email, address, phone etc)	DE	Delivery of service according to agreement
LiveAgent	Chat system for support and sales	E-mail address, name, customer number, ip-address and any info in communications.	US	Data required to deliver the support service's case management
LiveChat Inc	Chat system for support and sales	E-mail address, name, customer number, ip-address and any info in communications.	PL	Delivery of service according to agreement
Loopia AB	Customer support and product life cycle management	Customer contact information, Customer billing information, Product configuration information, Customer web site data, Customer database data and Customer email data	SE	Delivery of service according to agreement
Loopia Group AB	Staffs and systems within our company group	Information that customers gives with registration to our services (name, email, address, phone etc)) and logging of customers user and IP in our systems	SE	Analysis of Service's customer base for marketing purposes
MaxMind INC.	Antifraudsysteem	Information that customers gives with registration to our services (name, email, address, phone etc)) and ip address	US	Delivery of service according to agreement + Privacy Shield

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Name ISP	Domain registration (All TLD – legacy)	Whois-information (ex. name, email, address, phone etc)	SE	Delivery of service according to agreement
Officefactory	Economy system for bookkeeping and invoicing	Information the customer gives upon registration that is required for invoicing and accounting (name, adress etc)	SE	Delivery of service according to agreement
Payex Sverige AB	Payment gateway for credit cards Credit-card information	Creditcard information	SE	Delivery of service according to agreement
Public Interest Registry (PIR)	Domain registration (.ORG)	Whois-information (ex. name, email, address, phone etc)	US	Delivery of service according to agreement + Privacy Shield
Registry Services, LLC, A Neustar Company	Domain registration (.BIZ)	Whois-information (ex. name, email, address, phone etc)	US	Delivery of service according to agreement + Privacy Shield
Salesforce	Account management and sales follow ups.	Information that customers gives with registration to our services (name, email, address, phone etc) and logging of customers user and IP in our systems.	US	Delivery of service according to agreement + Privacy Shield
Signr Solutions AB	Digitally signing agreements	Name, e-mail and personal/company identification number	SE	Delivery of service according to agreement
Trustpilot	Customer reviews	Information about purchases necessary to enable validated reviews of Loopia's products	DK	Delivery of service according to agreement
The Rocket Science Group, LLC d/b/a MailChimp	Newsletters and email information	E-mail, name and customer number.	US	Delivery of service according to agreement + Privacy Shield
Tucows Domains Inc.	Domain registration (other TLD)	Whois-information (ex. name, email, address, phone etc)	CA	Delivery of service according to agreement
Tucows Domains Inc.	SSL-certificates	Information to validate SSL (name, email etc)	CA	Delivery of service according to agreement
UC AB	Credit checks	Name and personal identification number/company number.	SE	Delivery of service according to agreement
Uno Telefoni AB	IP-phone and switch-boardr	Phone number and call recordings	SE	Delivery of service according to agreement

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Verisign Inc	Domain registration (.COM/.NET)	Whois-information (ex. name, email, address, phone etc)	US	Delivery of service according to agreement + Privacy Shield
Zendesk Inc.	Support- and ticket system	E-mail address, name, customer number, ip-address and any info in communications.	US	Delivery of service according to agreement + Privacy Shield



We will not disclose or sell your personal information to another third party unless we have your permission to do so.